

# Repair Service Warranty Policy

Ag Express Electronics Inc. (Ag Express) warrants to its Repair Service customer, if any part replaced by Ag Express during servicing/repair proves to be defective in material or workmanship within one year from the date of return shipping back to customer after repair, Ag Express will (at our option) either replace or repair said part. The part must be returned to Ag Express within 30 days after discovering such defect to receive coverage under this warranty.

This warranty does not apply to damage resulting from misuse, neglect, accident, or improper installation or maintenance, or if the product fails due to another failure mode. If said part substantially fulfills the performance specifications, it will not be considered defective. Ag Express shall not warrant nor be responsible for repairs or attempted repairs performed by anyone other than authorized Ag Express personnel. Ag Express does not reimburse for service calls, time, labor, or travel. In no case shall Ag Express be liable for any incidental, special, consequential, or similar damages.

The customer is responsible for shipping charges when returning an item for warranty repair. Ag Express will cover the return shipping after the warranty repair is completed, provided it is UPS ground shipping.

**THIS FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OF MERCHANTABILITY, FITNESS FOR PURPOSE, AND OF ANY OTHER TYPE, WHETHER EXPRESS OR IMPLIED.**

Ag Express neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with said parts and will not be liable for consequential damages. By agreeing to repair/service of product, the customer accepts these terms and warranty.

**HEADQUARTERS**

6280 NE 14th St.  
Des Moines, IA 50313

**GRAND ISLAND**

3203 Frontage Rd.  
Grand Island, NE 68803

**SULPHUR SPRINGS**

312 E. Main St., PO Box 28  
Sulphur Springs, IN 47388

**WARREN**

311 S. 9th St.  
Warren, IN 46792  
(Manufacturing)